ServSTEUBEN MRC Vol. Response Drill – Back Again in October December 2019
Our apologies - while we would have liked to have included the volunteer response drill during the October exercise, it had to be postponed so we could give it the focus and attention it deserves. We plan to run this important drill notification during the early part of December 2019. As you are aware, we use an electronic notification system to quickly deliver important notifications to the ServSTEUBEN MRC list. Public Health may send out a notification requesting volunteer help for events or incidents. Always take the time to read and follow the directions given in any ServSTEUBEN MRC notification message. We really appreciate your taking the time to listen and consider responding to these notifications. You make a huge difference.

A Word From Our Director, Darlene Smith

I am so thankful for your willingness to help us during public health emergencies. Your service as a ServSTEUBEN MRC volunteer is very much appreciated. And I am glad that locally, and across the nation, there is a growing recognition of the value and significance MRC volunteers are to their communities.

ServSTEUBEN MRC volunteers from our local communities strengthen public health, reduce vulnerability, build resilience, and improve preparedness, response and recovery capabilities in Steuben County!

**Important Notice**
To reach your ServSTEUBEN MRC Volunteer Coordinators
By e-mail to publichealth@steubencountyny.gov
or phone at (607) 664 - 2438

Please call to let us know about changes to your mailing address, email, phone numbers, or if you are no longer able to help.

Did you know? Steuben County Public Health is also on Instagram

[https://www.instagram.com/steubenpublichealth/](https://www.instagram.com/steubenpublichealth/)
Steuben County Public Health October 2019 Medical Countermeasure Distribution Exercise

On October 10th Steuben County Public Health, Office of Emergency Services, Sheriff’s Office, Purchasing Department, Hornell City School District, and Bath VA Medical Center partnered to exercise our ability to receive a large shipment of Medical Countermeasures (MCM), and distribute shipments of MCM to a Point of Dispensing (POD) site.

We used pallets of simulated training materials to make the exercise more realistic. Overall the exercise was very successful, and we identified several areas that we can improve next time.

Photo of pallets of Medical Countermeasure training materials.
Photo Credit: M. Marmor

Public Health Operations Center

Steuben County Public Health staff in the Health Operations Center (HOC) during the October 2019 exercise. The HOC is a critical hub for coordinating public health operations and messages during an emergency. We have a need for several volunteers to help out in the HOC with making phone calls, taking notes, entering information on computers, and tracking information in an office setting. If interested in this opportunity please contact a ServSTEUBEN MRC Volunteer Coordinator.

Your ServSTEUBEN MRC Training Corner:

FREE TRAINING AVAILABLE

MRC TRAIN is a gateway into the TRAIN Learning Network, the most comprehensive catalog of public health training opportunities.

- https://www.train.org/mrc/welcome

Through this site, you can access valuable materials, course reviews, discussions to improve your learning experience, and quickly find and register for many courses.

If this is your first visit, click "Create an Account" to register for TRAIN and start learning today!